



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Trust Headquarters

Chief Nurse

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Ref: FOI/2024/9866

Date Received: 21st May 2024

Response Due: 19th June 2024

Date: 18th June 2024

Dear Sir/Madam

With reference to your request for information received on 21st May 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. Copies of all trust policies related to violence by patients and/or their visitors against staff.

Please include all policies related to the following:

- Any physical, verbal, or sexual aggression, assault, or stalking.
- Violence both experienced and witnessed by staff.
- Any separate policies for different types of violence, different staff groups, or different phases of violence, e.g. during and following the event.

Please see attached.

2. Copies of all trust policies/procedures related to the following post-violence measures, if not included within the above (1):

- Immediate sanctions for aggressor(s) (e.g. discharge)
- Processes for incident reporting
- Processes for debrief with staff member(s) and/or aggressor(s)
- Follow-up with aggressor(s) (e.g. accountability letter, behaviour contract)
- Counselling or similar longer-term psychological support for staff member(s)
- Incident investigation (e.g. root cause analysis) and feedback to relevant parties
- Longer-term sanctions for aggressor(s) (e.g. card system)

- Examples of processes for tailored management plans for patients with a known history of aggressive behaviour (including use of a flag/alert system)
- Staff sickness absence and/or returning to work following work-related injury

Please see attached.

3. The trust's most recent self-assessment against the NHS Violence Prevention and Reduction (VPR) Standard, including evidence showing the criteria have been met for each indicator. The compliance assessment template can be found in the VPR Standard published by NHS England, available here (template on pages 7-14):
<https://www.england.nhs.uk/publication/violence-prevention-and-reduction-standard/>

The Trust have not yet developed a useable version of the NHS Violence Prevention and Reduction (VPR) Standard. It is something the newly appointed Security Manager is tasked with so we are unable to share a copy at this time.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



KEVIN PARKER-EVANS

Kevin Parker-Evans MBA, FCMJ, CMgr. RN Dip HE

Interim Chief Nurse & Director of Infection Prevention and Control

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
 Wycliffe House
 Water Lane
 Wilmslow
 Cheshire, SK9 5AF

Helpline number: 0303 123 111