

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/9875

Date Received: 24th May 2024

Response Due: 24th June 2024

Date: 18th June 2024

Dear Sir/Madam

With reference to your request for information received on 24th May 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1) Does the Trust use a third-party provider to create/write, manage or track patient information leaflets?

No.

If so, could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

- The current supplier(s) – N/A
- Contract value(s) (per annum) – N/A
- Contract(s) renewal date(s) – N/A
- When did the Trust first start using this third-party? – N/A

2) Does the Trust have a software solution to manage patient e-consent? If yes, is this a standalone solution, or part of a wider electronic patient records system?

No.

3) For the Trust's patient e-consent system(s), could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

- The current supplier(s) – N/A
- Contract value(s) (per annum) – N/A
- Contract(s) renewal date(s) – N/A
- When did the Trust first start using this third-party? – N/A

4) Please could you indicate which solutions are used by each department in the Trust:

Department	Patient information leaflets (e.g. third-party provider incl. name, no external solution used, not applicable)	E-consent (e.g. third-party provider incl. name, no external solution used, not applicable)
Accident and emergency (A&E)	The Trust does not have an eConsent or Patient Information Leaflets system.	
Diagnostic imaging / radiology		
Endoscopy		
Mental Health		
Obstetrics		
Oncology		
Paediatrics		
Surgical procedures (day-patient / in-patient)		
Surgical procedures (out-patient)		

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111