

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2024/9617

Date Received: 12th February 2024

Response Due: 11th March 2024

Date: 11th March 2024

Dear Sir/Madam

With reference to your request for information received on 12th February 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

The number of operations cancelled at your Trust due to low levels of staffing on days where no industrial action was taking place in the calendar years a) 2019, b) 2020, c) 2021, d) 2022, e) 2023

	Date				
	2019	2020	2021	2022	2023
Total	1075	504	933	806	985

The number of times your trust has to issue an alert over dangerously low staffing levels on days where no industrial action was taking place in the calendar years a) 2019, b) 2020, c) 2021, d) 2022, e) 2023

The Trust has a staffing escalation process that is utilised to ensure we maintain minimum agreed ratios to maintain patient safety. We have not issued any alerts regarding dangerously low staffing levels

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Chris Clark Assistant Director of Planning

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PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111