

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/9624

Date Received: 12th February 2024

Response Due: 1st April 2024

Date: 13th March 2024

Dear Sir/Madam

With reference to your request for information received on 12th February 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

a. Who is responsible for your cleaning audit surveys?

The Trust employees' band 3 independent domestic auditors to undertake this task

b. Can you outline how cleaning audit surveys are completed?

The Trust follows closely the National standards of healthcare cleanliness frequencies FR1-FR2 FR3.

c. What software, if any, is used to complete and report on cleaning surveys?

The Trust uses the Servicetrac cleanliness audit system.

d. If you use software to complete cleaning audits, what was the original contract start and end date?

The Trust has an annual service agreement in place.

e. If you use software to complete cleaning audits, what was the contract cost per year?

£7,620.00

f. If you use software to complete cleaning audits, how was this procured(Direct award/tender etc).

Purchased through support of NHS Procurement through the framework.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111