



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

## Information Governance Department

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Ref: FOI/2024/9625

Date Received: 13<sup>th</sup> February 2024

Response Due: 12<sup>th</sup> March 2024

Date: 11<sup>th</sup> March 2024

Dear Sir/Madam

With reference to your request for information received on 13<sup>th</sup> February 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

### **1. Patient Administration System (used to support patient management, including tracking patients and managing admissions, ward attendances and appointments)**

**a. Does the organisation use a Patient Administration System (PAS)? If yes, please provide the supplier's name.**

Dedalus

### **b. What is the contract end date of the PAS supplier?**

31 March 2025

### **2. Electronic Health Record System (a digital record of patient health information)**

**a. Do the organisations use an Electronic Health Record (EHR)? If yes, please provide the supplier's name.**

Altera

### **b. What is the contract end date of the EHR supplier?**

29th September 2024

**3. Patient Engagement (patient engagement tools refer to systems that enable patients to access personal health information and allows patients to choose to participate in their care)**

**a. Does the organisation use a patient engagement tool? If yes, please provide the supplier's name.**

DrDoctor

**b. What is the contract end date of the Patient Engagement supplier?**

17th October 25

**4. Task Management Functionality**

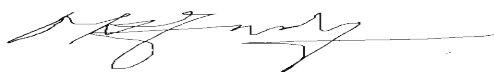
**Please tick below which task management functionality currently used at the organisation.**

The Trust does not currently use task management.

Functionality	Tick if used
Static Task Lists	
Automated Escalation and Allocation of Tasks	

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm Gandy  
Chief Information Officer

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane

Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111