

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2024/9785

Date Received: 12th April 2024

Response Due: 13th May 2024

Date: 13th May 2024

Dear Sir/Madam

With reference to your request for information received on 12th April 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Could you please provide me with the following information in relation to consultant Mr Aziz:

- 1. Using the "freedom to speak up guardian", how many members of staff, have raised concerns about Mr Aziz.
- 2. If concerns have been raised, what were the nature of them concerns?
- 3. How were the concerns dealt with?
- 4. How many patients/ family members have made complaints against Mr Aziz?
- 5. What were the nature of the complaints?
- 6. How were the complaints dealt with?
- 7. How do the number of complaints against Mr Aziz, compare to complaints against other consultants at the hospital?
- 8. How many complaints have been formally dealt with against Mr Aziz?
- 9. How many complaints against Mr Aziz have been dealt with at a local level?

10. Has Mr Aziz ever had any formal sanctions/outcomes as a result of any complaints? If so, how many times and what was the nature of the outcome.

Your request is refused under section 14(1) of the Freedom of Information Act because the Trust considers it to be vexatious. The request is directed specifically at a single employee, the ICO defines harassment as one of the four themes used to define vexatious requests particularly a request that "pursues personal grudges by targeting their correspondence towards a particular employee or office holder."

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Juliette Tait Chief People Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111