

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/9826

Date Received: 30th April 2024

Response Due: 30th May 2024

Date: 30th May 2024

Dear Sir/Madam

With reference to your request for information received on 30th April 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- Please provide the number of patients who attended A&E primarily with mental health complaints (i.e. anxiety, depression, other mental health concerns) for each month in 2022 and 2023, and January, February and March 2024.**

	2022	2023	2024
January	150	136	152
February	198	140	168
March	210	205	171
April	162	181	
May	141	178	
June	147	201	
July	150	177	
August	183	172	
September	141	188	
October	159	178	
November	147	180	
December	103	176	

- If possible, please indicate how many of these patients were adults (18 or over) or children (under 18).**

Adults (18 and over) = 3,740

Children (Under 18) = 754

- 3. Of these patients, please provide the number who spent under 12 hours in A&E in total, between 12 and 24 hours in total, between 24 and 48 hours in total, between 48 and 72 hours in total, between 72 and 96 hours in total, and the number who spent longer than 96 hours in A&E.**

Under 12 hours = 3,569

Between 12 and 24 hours = 623

Between 24 and 48 hours = 237

Between 48 and 72 hours = 43

Between 72 and 96 hours = 16

Over 96 hours = 6 patients.

- 4. For those who spent longer than 96 hours, please specify how long they spent in A&E.**

Between 96.4 hours and 114.5 hours.

- 5. Please indicate what proportion of people attending A&E with mental health complaints were ultimately admitted, transferred to another provider (please list the relevant providers), or sent home (please specify the proportion of these who were sent home with or without follow-up plans)**

The Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.

- 6. Please specify what plans the trust has in place to mitigate risks from rising numbers of patients attending A&E with mental health concerns.**

The Trust works with GMMH colleagues to provide care and support for patients with Mental Health concerns visiting the Royal Albert Edward Infirmary A&E.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Heather Parkinson
Directorate Manager, Unscheduled Care (Medicine)

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111