



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9  
Buckingham Row  
Brick Kiln Lane  
Wigan  
WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2024/9868

Date Received: 21<sup>st</sup> May 2024

Response Due: 19<sup>th</sup> June 2024

Date: 31<sup>st</sup> May 2024

Dear Sir/Madam

With reference to your request for information received on 21<sup>st</sup> May 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**1. What is your current Bank Spend for the Period April 2023 – March 2024?**

If possible please provide a spend for - i. Medical & dental ii. Nursing & HCAs iii. Admin & Estates  
iv. AHPs v. Others

Staff Group	Bank Spend (£000's)
Medical and Dental	5,476
Nursing and HCAs	21,497
Admin and Estates	479
AHPs	960
Others	8
<b>Total</b>	<b>28,419</b>

**2. What is your current Agency Spend for the period April 2023 – March 2024?**

If possible please provide a spend for - i. Medical & dental ii. Nursing & HCAs iii. Admin & Estates  
iv. AHPs v. Others

Staff Group	Bank Spend (£000's)
Medical and Dental	6,583
Nursing and HCAs	534
Admin and Estates	677
AHPs	204
Others	2,328
<b>Total</b>	<b>10,325</b>

**3. Do you have a managed bank provider or a bank system provider?**

System Provider for Liaison but NHSP manage our bank for us.

**a. who is your provider?**

NHSP and Liaison for Medics.

**b. what is your contract start and end date?**

Liaison – Start date 29/03/2022 and end date 31/03/2026.

NHSP – Start date 01/04/2022 and end date 28/03/2026.

**4. What is your current Bank staff Fill rate?**

Please redirect this question to NHSP. Contact details can be found below.

**5. What is your current Agency Fill Rate rate?**

Please redirect this question to NHSP. Contact details can be found below.

**6. Do you have a Direct Engagement Provider?**

Yes.

**a. who is your provider?**

Liaison.

**b. what is your contract start and end date?**

Start date 29/03/2022.

End date 28/03/2026.

**7. Do you provide staff to others through a collaborative bank or is it exclusively for the trusts own workforce requirements?**

For the Trusts own workforce requirements.

**8. Do you have a Master Vendor or Neutral Vendor provider?**

Neutral Vendor.

**If so who is the Provider and what is the contract end date?**

Please redirect this question to NHSP. Contact details can be found below.

**Please redirect your question to the NHS Professionals Freedom of information team via:**

Email: [FOI@nhsprofessionals.nhs.uk](mailto:FOI@nhsprofessionals.nhs.uk)

Write to the Information Governance Officer at:

Information Governance Department

NHS Professionals

Suites 1a & 1b

Breakspear Park

Breakspear Way

Hemel Hempstead

HP2 4TZ

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'T. Gardner', on a light-colored background.

Tabitha Gardner  
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111