

**NHS Foundation Trust** 

## **Information Governance Department**

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Ref: FOI/2023/9240

Date Received: 21st September 2023

Response Due: 19th October 2023

Date: 10th October 2023

Dear Sir/Madam

## You asked:

- 1. Does the trust use an Electronic Health Record (EHR) for clinical documentation? Yes
- 2. If yes to (1), who is the principal software provider for this record system?

  Altera Health
- 3. If yes to (1), which EHR system is currently in use? Sunrise Clinical Manager
- 4. If yes to (1), is this EHR system used across all clinical departments and sites in the trust? Yes
- 5. If no to (1), does the trust have a timeline to implement an EHR system?
- 6. If the trust has plans to implement a new EHR system, which software provider has been chosen to provide an EHR system?

  N/A

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Malcolm Gandy

**Chief Information Officer** 

## PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111