Information Governance Department

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Ref: FOI/2023/9191

Date Received: 5th September 2023

Response Due: 3rd October 2023

Date: 28th September 2023

Dear Sir/Madam

You asked:

Since the beginning of 2021/22 until the end of August 2023/24, could you tell us

For admitted patients only:

1. How many patients in A&E waited between six and eight hours from time of arrival until admission?(between 6 hrs 00 mins 00 secs and 7 hours 59 mins 59 secs)

		Q1	Q2	Q3	Q4	Total
6-8 Hours	2021/22	872	1202	859	614	3547
	2022/23	765	484	394	405	2048
	2023/24	475	283			758
	Total					6353

2. How many patients in A&E waited between eight and 12 hours from time of arrival until admission?(between 8 hrs 00 mins 00 secs and 11 hours 59 mins 59 secs)

		Q1	Q2	Q3	Q4	Total
8-12 Hours	2021/22	513	1098	1236	1073	3920
	2022/23	1047	873	632	578	3130
	2023/24	637	428			1065
	Total					8115

3. How many patients in A&E waited 12 hours or more from time of arrival until admission?

		Q1	Q2	Q3	Q4	Total
12+ hours	2021/22	215	865	1655	2046	4781
	2022/23	1955	2518	3191	2904	10568
	2023/24	2753	1984			4737
	Total					20086

4. How many patients in A&E waited 24 hours or more from time of arrival until admission?

		Q1	Q2	Q3	Q4	Total
24+ Hours	2021/22	<5	28	192	355	579
	2022/23	348	683	1501	1781	4313
	2023/24	1250	999			2249
	Total					7141

Refusal Notice: Sec 40(2) Personal Information

The Trust has a policy of not releasing information when the data involved is less than 5. This is because we feel that such low numbers could make the individuals involved identifiable and therefore may cause undue harm and distress.

To disclose this information would:

- a) Contravene the Data Protection Act principles in that it would amount to unfair and possibly unlawful processing, as there was a legitimate expectation by the third parties that this information would remain confidential, and
- b) Disclosure may cause damage or distress to the individual(s) involved, and that damage or distress would be unwarranted (section 10 of the DPA).

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Richard Mundon

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Directory of Strategy & Planning

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF Helpline number: 0303 123 111