



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2023/9196

Date Received: 7th September 2023

Response Due: 5th October 2023

Date: 27th September 2023

Dear Sir/Madam

You asked:

I would like to request information under the Freedom of Information Act

Mobile phones

- **Who is your current mobile phone provider?**

Vodafone

- **How many mobile connections?**

3000

- **When is the contract up for renewal?**

1/12/2024

- **How long do you contract for (24 or 36 months)?**

24 months

- **The email address of the primary contact for this contract?**

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

SIP Trunking

- **Have you implemented SIP?**

Yes

- **If yes, when does the contract expire?**

2/12/2024

- **Who is your SIP provider?**

Cinos

- **The email address of the primary contact for this contract?**

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Team Licences

- **Which Microsoft 365 Licence do you have e.g. E3, E5 Have you voice enable your Teams Licences?**

E1, no

- **If not, is that something you are considering?**

Not currently

Telephony

- **What is your current telephony system?**

Cisco

- **How many users of the telephony system?**

3500

- **When is the contract up for renewal?**

2026

- **The email address of the primary contact for this contract?**

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If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm Gandy
Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111