



Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am to 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan WN1 2NN

Ask 3 Questions



Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the pros and cons of each option for me?
3. How do I get support to help me make a decision that is right for me?

How We Use Your Information

For details on how we collect, use and store the information we hold about you, please take a look at our "how we use your information" leaflet which can be found on the Trust website:

http://www.wwl.nhs.uk/patient_information/leaflets

This leaflet is also available in audio, large print, braille and other languages upon request.
For more information please ask in department/ward.

© Wrightington, Wigan and Leigh NHS Foundation Trust
All rights reserved. Not to be reproduced in whole or in part without the permission of the copyright owner.



Leigh Walk-in Centre

Patient Information

Contact information

Leigh Walk-in Centre
Leigh Health Centre
The Avenue
Leigh
WN7 1HR

Telephone: 01942 483453

Author ID: HN
Leaflet Number: CM 025
Version: 1
Name of Leaflet: Leigh Walk-in Centre
Date Produced: March 2020
Review Date: March 2022



Leigh Walk-in Centre

If you have one of the minor injuries or ailments listed opposite you could be treated by an experienced NHS nurse at Leigh Walk in Centre.

Opening Hours:

7am to 9pm seven days a week, 365 days a year.

No appointment is necessary.

If we are unable to treat you before 9pm, you will be assessed by a registered clinician and may be referred to:

Either:

Your general practitioner (GP) or GP Out-of-hours Service

Or:

Hospital Ambulance & Emergency Department.

All children who attend

We will inform your GP of your visit to the Walk-in Centre by 5pm the next working day.

Minor injuries or ailments we treat

- Minor Cuts or wounds
- Minor burns or scalds
- Sore throats
- Minor head injuries
- Eye injuries and infections
- Coughs and colds
- Rashes and allergic reactions
- Earache
- Bites or stings
- Fractures, sprain and x-rays (of upper/lower limbs)
- Emergency contraception and Sexual Health
- Out-of-hours phlebotomy (blood tests) by appointment only.

Other local NHS services

Doctor's Surgery

For general medical services such

as a consultation with your GP or practice nurse, please contact your doctors surgery for an appointment.

GP Out of Hours Service:

Telephone: 111

For serious Accidents and Emergencies:

Telephone: 999

If you are worried about the sudden onset of new symptoms or have suffered a serious injury or illness, then you should go to your local hospital Accident & Emergency Department or call 999 as soon as possible.

Local Community Pharmacy

Your local community pharmacies offer a wide range of services including information and general advice on symptom relief medicines as well as a prescription collection and delivery service.