Wrightington, Wigan and Leigh Teaching Hospitals
NHS Foundation Trust

Acute Oncology Service

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Patient Information

Cancer Care

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Introduction

This leaflet provides information on the Acute Oncology Service and how the Team can provide support for you.

What is the Acute Oncology Service?

The Acute Oncology Service has been developed to support patients with cancer who present to hospital as an emergency. This could be because of a complication from your cancer treatment, symptoms related to your cancer, or because you have had a scan that suggests you may have a new cancer.

Members of the Acute Oncology Team

The Acute Oncology Service is run by the Acute Oncology Team. The team consists of staff experienced in the care of cancer patients including:

- Consultant Medical Oncologists
- Acute Oncology Nurse Specialists
- Acute Oncology Care Co-ordinator

How the Acute Oncology Team can help

The Acute Oncology Team can provide support for you and specialist Oncology advice, to help:

- improve the quality of your care during your stay in hospital
- provide advice on managing side effects e.g., sore mouth, infection, nausea & vomiting

- ensure that you only have appropriate tests and investigations
- ensure that you are not kept in hospital longer than necessary
- provide advice and support for clinical staff looking after you
- ensure that you are seen as quickly as possible by other specialists when needed

The Acute Oncology Team has good links with the wards and departments within the Hospital as well as the Cancer Care Suite, Christie Hotline and Palliative Care Team. This helps the Team work closely with the doctors and nurses already caring for you to provide better access to information, specialist support and advice.

How do I contact the Acute Oncology Team?

The Acute Oncology Team is available Monday to Friday 9am to 5pm (except Bank Holidays)

Contact us by telephone: **01942 822710** or **01942 822532** (answerphone)

You can also contact the Acute Oncology Nurse Specialists by telephoning the Hospital switchboard telephone **01942 244000** and asking for **bleep 3541**.

Who do I contact when the Acute Oncology Team is not available?

After 5pm, at weekends and Bank Holidays please ring the Christie Hotline telephone: **0161 446 3658**.

You can also contact your General Practitioner (GP) for advice and assessment.

Further Information and Support

Macmillan Cancer Information and Support Centre

Cancer Care Centre

Royal Albert Edward Infirmary

Wigan Lane

Wigan

WN1 2NN

Telephone **01942 774620**

The Information Centre is based in the Cancer Care Centre at the Royal Albert Edward Infirmary. It is staffed by Macmillan information and support specialists who offer information, counselling, and practical support. They can often signpost patients, carers and loved ones to other services in the area such as support groups.

Useful website

www.macmillan.org.uk



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