



**Wrightington, Wigan and  
Leigh Teaching Hospitals**  
NHS Foundation Trust

# Rheumatology Telephone Advice Line

Version number: 13

Last modified date: 03rd July 2026

# The Rheumatology Telephone Advice Line

## Patient Information

## Rheumatology Service

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## The Rheumatology Telephone Advice Line

The telephone number is 01257 256242.

## The aim of the Rheumatology Telephone Advice Line

The purpose of this service is to provide advice and support for patients with rheumatological conditions attending Wrightington, Wigan and Leigh Hospitals.

## The Advice Line is not an emergency service

If you require urgent medical advice, you must contact your General Practitioner (GP), attend your local Accident and Emergency Department or Walk-in Centre.

## When should you call the Advice Line?

You should call the Advice Line:

- If you have a 'flare up' of your condition that has not improved with your usual self-help treatments.
- If you are experiencing side effects which you feel may be caused by the medication prescribed for your arthritis.

- If you have concerns about your symptoms or management that need to be addressed before your next appointment.

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## How does the Advice Line work?

The Advice Line is an answerphone. Please leave the following information on the answer- phone:

- Your full name
- Your hospital number or date of birth
  - A telephone number where we can contact you
- The reason for your call

A Rheumatology Nurse will listen to your message and return your call within 2 working days. Please note that the advice line is only available from 8am until 12 noon Monday to Friday. **If you still require advice, you will need to contact the advice line again.**

## Useful telephone numbers

Repeat prescriptions/prescription queries and shared care

Telephone: 01257 488243

Rheumatology appointments

Telephone: 01257 256241

Telephone: 01257 256222

Telephone: 01257 256224

**Podiatry appointments** Telephone: 01257 256389

Occupational Therapy

Telephone: 01257 256306

Physiotherapy

Telephone: 01257 256305

Joint injections appointments

Telephone: 01257 256228

Blood Test Appointments

Telephone: 01942 773151

Blood Forms

Telephone: 01257 256587

Consultant Secretaries can be reached on:

Dr Gladston-Chelliah

Telephone: 01257 256239

Dr Syed

Telephone: 01257 256238

Dr Chitale

Telephone: 01257 256238

For non-urgent enquiries email:

[wwl-tr.rheumatology.wrightington@nhs.net](mailto:wwl-tr.rheumatology.wrightington@nhs.net)



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