Wrightington, Wigan and Leigh Teaching Hospitals
NHS Foundation Trust

Lowton Ward

Version number: **1**
Last modified date: **12th November 2026**

Lowton Ward

Patient Information

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Introduction

Lowton ward is a medical assessment area. We aim to facilitate immediate and early assessment and management of adult patients (16 years of age and over), following admission from either A&E or Same Day Emergency Care. We aim to care for patients with an anticipated length of stay of less than 72 hours. If the anticipated length of stay exceeds 72 hours, we will transfer patients to the relevant speciality beds. Due to the nature of the ward, consultants can change daily; there will not be a named consultant whilst on the assessment area.

Points of Contact

Ward Manager

Tel: **01942 822533**

Matron

Tel: **01942 822536**

Ward Number

Tel: **01942 778515**

Please avoid ringing at handover times: 7:00 – 8:00am and 7:00 – 8:00pm.

Mid-morning or mid-afternoon are the best times to ring.

The Lowton Team

The team is led by the ward manager, along with the deputy ward leaders. There will be a deputy ward leader or a senior nurse present on each shift. During your stay, you will be cared for by a nurse at all times, and they will introduce themselves to you at the start of their shift. All staff wear name badges to help you identify them.

Visiting Times

Visiting times are 12pm – 8pm daily. We do ask for only two relatives to be present at each bedspace, unless agreed by the nurse in charge.

If your relative has dementia or a condition that requires you to support them, please speak to the nurse in charge for further arrangements; this can then be documented in the patient's notes.

Violence and Aggression

To protect the safety of staff and visitors, the hospital has been designated an NHS zero tolerance zone. Behaviour which threatens the safety or health of hospital staff, patients or visitors will not be tolerated. Anyone who is violent, abusive or aggressive will be reported to the police and may be issued with a written warning.

Communicating with relatives

We are happy to inform your friends and family of your state of health, if you consent. This works best if one relative telephone’s the ward and passes the information to other relatives/friends.

We do have a doctor appointment system in operation on Lowton ward; please speak to the nurse in charge for more information. The ward also offers QR codes which you can scan using your mobile across each bay and bed space, with relevant leaflets whilst you are within the hospital, hard copies of each of the leaflets are available if required, just ask a member of staff.



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