



**Wrightington, Wigan and  
Leigh Teaching Hospitals**  
NHS Foundation Trust

# **Impression and Questionnaire Appointment**

# Impression and Questionnaire Appointment

## Patient Information

## Adult Audiology Services

- Author ID: KF
- Leaflet Ref: Audio 004
- Version: 8
- Leaflet title: Impression and Questionnaire
- Last review: July 2025
- Expiry date: July 2027



## Introduction

Your appointment will last approximately 30 minutes. During this time the Audiologist will:

- Explain the results of your hearing test.
- Complete a questionnaire with you regarding your hearing.
- Demonstrate the model of hearing aid you will be issued with.
- Take impressions of your ears to produce earmoulds. These are used to fit your hearing aids perfectly to your ears. Impression material will be syringed into your ears. This procedure is painless.
- Arrange your hearing aid issue appointment. This is usually 4 weeks after the impression and questionnaire appointment.

**Please note that the digital hearing aids provided by the NHS are worn behind the ear.**

**If you require any further information, please contact the Audiology Department on [01942 774667](tel:01942774667) or email [audiology@wwl.nhs.uk](mailto:audiology@wwl.nhs.uk) and we will be happy to discuss this with you.**

## Hearing Aid Safety

Always follow audiologist instruction when using hearing aids. Tamper proofing should be used as specified in the hearing aid user guide. Infants and young children should never be left alone with hearing aids. It is important to always keep hearing aids and batteries out of reach of young children and pets. If it is thought that a battery has been swallowed, please go directly to Accident and Emergency.

If you require any further information, please contact the Audiology Department telephone [01942 774667](tel:01942774667) or email [audiology@wwl.nhs.uk](mailto:audiology@wwl.nhs.uk) and we will be happy to discuss this with you.



Version number: **8**  
Last modified date: **13th June 2026**

All rights reserved © 2026  
WWL Teaching Hospitals NHS Foundation Trust