Wrightington, Wigan and Leigh Teaching Hospitals
NHS Foundation Trust

Upper Gastrointestinal Macmillan Support Worker

Version number: **4**
Last modified date: **12th November 2026**

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Patient Information

Endoscopy Services

The Patient Information Leaflets page on the Trust website is available on the link: https://www.wwl.nhs.uk/patient-information-leaflets or scan the QR code.



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What is the role of the Upper Gastrointestinal (GI) Macmillan Support Worker?

The Upper GI Macmillan Support Worker is an integral part of the Upper GI Team, working alongside the Upper GI Clinical Nurse Specialist (key worker) and providing a service of liaison and support to patients and families with an oesophageal or gastric cancer diagnosis.

The Upper GI Macmillan Support Worker can offer you and your family emotional and practical support and advice, which can take place by telephone, email or face to face, depending on your personal preference.

The Macmillan Support Worker works together with patients and families to identify and address concerns which may arise at any part of the cancer journey, from diagnosis through treatment and beyond.

The Macmillan Upper GI Cancer Support Worker can offer assistance and advice for navigating the health and social care system, and signposting to relevant, existing support in the community.

With your consent, a summary of discussions and care plans can be shared with other professionals directly involved in your care, to ensure you receive the right support at the right time.

The Support Worker can offer:

- Direct contact to the Upper GI service
- Referral to other services as needs require
- Support group meetings
- Health and well-being events
- Holistic Needs Assessments
- Comfort calls for emotional support
- Advice and support to help you self-manage your condition

How to contact the Upper GI Macmillan Support Worker

The Upper GI Support Worker is based in:

The Old Oncology Unit
Royal Albert Edward Infirmary

Wigan Lane
Wigan WN1 2NN

Telephone: 01942 773459 (Monday- Friday 9am to 5pm)

Out of these hours, please contact your GP or district nurse OR Wigan GP alliance 01942 482848 between 8am to 8pm OR Out of Hours, call 111 first (when it is less urgent than an emergency)

Other Information

Macmillan Information and Support Centre

This is a fantastic network that offers practical, emotional and financial information for patients and their families.

Cancer Care Centre
Royal Albert Edward Infirmary
Wigan lane
Wigan WN1 2NN

Telephone: 01942 822760

Macmillan Cancer Support

Telephone: 0808 808 0000



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