Wrightington, Wigan and Leigh Teaching Hospitals
NHS Foundation Trust

District Nursing Service and treatment room

Version number: **4**
Last modified date: **12th November 2026**

District Nursing Service & Treatment Room Service

Patient and Carer Information

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District Nursing Service

District nurses provide nursing care day and night, 365 days a year. They provide nursing care and treatments to patients who are housebound in their own homes and to those in residential/care homes.

District nurses provide care to patients who have a short-term nursing need, require nursing care following a hospital discharge, have a long-term condition or an end-of-life illness.

There are separate Treatment Room Services in the community for patients who can leave their home and for whom it is clinically appropriate to do so.

What will the district nurse do?

Your district nurse will help you to live as independently as possible by providing nursing care, advice, and support. Where possible, your district nurse will teach you to manage your condition independently.

Following a referral, your district nurse will undertake an assessment to discuss your needs and agree a care plan with you.

Areas of nursing care include:

- End of life care

- Wound care
- Healthy lifestyle advice
- Non-oral medication
- Routine Urinary Catheter Care

How can I identify Wrightington, Wigan and Leigh staff?

All Wrightington, Wigan and Leigh staff carry a photo identity card which should be always visible. Staff will be wearing a uniform and they will introduce themselves, so you know who they are.

What can I expect?

If a home visit is required, we will agree the frequency with you.

- To be treated as an individual with dignity and respect.
- To be involved in developing your own care plan with a Registered nurse.
- We work as a team. You may not be seen by the same nurse at every visit.
- We will let you know if your district nurse is delayed and make alternative arrangements with you.

How can I help?

Actively take part in decisions regarding your care and treatment.

- Treat our staff with respect and courtesy and tell a member of staff when we do something well or when we need to improve.
- Please only request a home visit if you are unable to leave your home.
- Prior to our visit, the district nurses would appreciate any animals appropriately locked away, no cigarette smoking at the time of our visit and hand washing facilities.

Contact Information

Ashton 0300 707 7700

Hindley District Nurses

Ashton District Nurses

Leigh 0300 707 7700

Leigh District Nurses

Atherton District Nurses

Wigan 0300 707 7700

Wigan Central District Nurses

Wigan North District Nurses

Wigan South District Nurses

District nurses can be contacted on the numbers above between the working hours of 08.00 hours until 17.00 hours.

Outside of these hours please contact:

District Nursing Out of Hours Service, 17:00 hours until 08.00 hours, on telephone number 0300 707 1266.

For Urinary Catheter Urgent Response:

Community React Team 08.00 hours until 20.00 hours on telephone number 0300 707 1221. After this, contact the District Nursing Out of Hours Service as above.

Treatment Room Service

If you are not housebound, we can offer you a treatment room appointment at a number of locations in the Wigan borough.

You are expected to arrange your own transport to the treatment room.

Contact Information for the Treatment Room Service

0300 707 7700 (Monday to Friday 08:00 hours until 17.00 hours only)



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