Wrightington, Wigan and Leigh Teaching Hospitals
NHS Foundation Trust

Oximetry at Home Privacy Notice

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Oximetry at Home Privacy Notice

Patient Information Leaflet

Information Governance

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Introduction

Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust is a major acute trust serving the people of Wigan and Leigh. We are using Oximetry@home in order to help us manage the care of those with Covid-19 who are not currently inpatients. The trust is using an application (app) designed by a company called My Mhealth ® in order to record your health information.

About this leaflet

This leaflet tells you how we collect, use and store the information we hold about you. We have written this leaflet to assure you that your information is safe and private (confidential).

Oximetry@home

You have been asked to supply information regarding your health statistics; you can do this in one of two ways:

- By downloading the My Mhealth ® app onto your phone or device and entering your own statistics
- By telephoning the number provided and supplying the member of staff with your information

If you download the app you will be asked to accept the terms and conditions of My Mhealth ®. These are very important and you should take the time to read them before you accept them and to read the privacy notice on the app.

For those who are using the telephone service your details will be entered onto the app on your behalf.

If you have opted to use the telephone route the privacy information is detailed below.

What will be recorded about you?

The team of health and care professionals answering the phones will record the following information:

- Name
- Date of Birth
- NHS Number
- Whether or not you have been in contact with anyone with a confirmed Covid diagnosis
- Medical observations including:-
- Symptom Score (wellbeing) (0-10)
- Breathing ability (0-10)
- Cough Severity (0-10)
- Pulse rate
- Swollen feet

- Oxygen Saturation
- Temperature/fever

All this information will be transferred to the My Mhealth ® app on your behalf.

How information is used

Your information is used to:

- Provide you with care and treatment, both now and in the future, ensuring that appropriate information is available to all those who treat you medically and care for you professionally.
- Ensure your care is safe and effective.
- Support you in managing your own care, and work with health and care professionals to ensure there is ‘No decision about you without you’.
- Investigate any complaints or legal claims.

How My Mhealth ® protect your information

Your personal information is protected by the Data Protection Act 2018 and the General Data Protection Regulation.

My Mhealth ® use your information to support you, record your symptoms, learn more about your condition and improve your self-management. To do this, they may share your

information and anonymised information, depending on the service, with third parties. These are some examples of third party involvement in the delivery of the service:

To inform storage providers of information that is input to your account

To enable software providers to send you, medication; reminders and updates from your healthcare team.

To involve Healthcare & Research teams. Your information will always be anonymised unless you agree, at the time, to participate in trials using your identifiable information.

My Mhealth ® will NOT use your information nor sell your information for marketing purposes and will only ever share the minimal information necessary to deliver the service.

My Mhealth ® will also take part, where approved by the relevant authorities, in assisting with studies and medical research. This is to help understand more about your condition and the improvement of future treatments available to you, and others who suffer from the same condition. To do this we may contact you when these types of opportunities arise. The General Data Protection Regulations allows My Mhealth ® to contact you where you can consent or opt-out of participating.

Your information is stored within Amazon Web Services and situated in an area near you. All information kept by us is encrypted (kept secret) both at rest and in transit.

How long will your information be retained?

Your information will be kept for up to 30 years in line with medical guidelines; if before the 30 years are up you decide you no longer wish to use the platform please contact My Mhealth ®. If you ask My Mhealth ® to delete your information before this, they will, but it may take up to 6 months to completely remove your data from the cloud-based back-up storage system, simply because of the way in which their back-up host operates. Following the confirmed death of a user, their data will be removed after 8 years, again in line with medical guidelines.

Further Information

For further information on your rights please see the general Privacy Notice on the WWL Website or contact the Information Governance Team on 01257 488271 for a paper copy.

Contact My Mhealth ®

If you have further questions, you can contact them at the address:

First and Second Floor

8 Trinity

161 Old Christchurch Road

Bournemouth

BH1 1JU

Telephone 01202 299 583

Email support@mymhealth.com

The Data Protection Officer is Adam Kirk, at the above details and dpo@mymhealth.com

You have the right to lodge a complaint with the Information Commissioners Office(ICO) with respect to the management of your personal data. You can contact the ICO for further information on 0303 123 1113 or via email https://ico.org.uk/global/contact-us/email/ or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.



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