Wrightington, Wigan and Leigh Teaching Hospitals
NHS Foundation Trust

Skin-Macmillan Support Worker

Version number: **2**
Last modified date: **12th November 2026**

Skin - Macmillan Support Worker

Patient Information

Dermatology Department

- Author ID: CS
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- Version: 2
- Leaflet title: Skin - Macmillan Support Worker
- Last review: June 2024
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What is the role of the Skin Macmillan Support Worker?

The Skin Macmillan Support Worker is part of the skin team, working alongside the Skin Cancer Nurse Specialists (keyworkers) and providing a service to patients and their families who have been given a diagnosis of a skin cancer.

The Support Worker provides support to the team and other healthcare professionals by dealing with non-complex tasks, to allow the registered practitioners to focus their expertise on managing the complex needs.

The Skin Macmillan Support Worker interacts directly with people affected by skin cancer, providing emotional and practical support, either face to face, by telephone or email; also assisting cancer patients to navigate the health and social care system, and signposting to existing support in the community.

The Macmillan Support Worker actively works with patients to identify and address concerns using a Holistic Needs Assessment. Following the assessment, a care plan is implemented to facilitate the self-management of the patient’s care.

The Support Worker can offer:

- Direct contact to the Skin Cancer Services
- Referral to other services as needs require
- Support group meetings
- Health and wellbeing events

- Holistic Needs Assessments
- Comfort calls for emotional support
- Providing basic advice and support for self-management

How to contact the Skin Macmillan Support Worker

The Skin Macmillan Support Worker is based in:

The Prosser White Centre

Dermatology Department

Leigh Infirmary

The Avenue

Leigh

WN7 1HS

Telephone: **01942 264079** or **01942 264748** Monday to Friday 9am until 5pm.

Out of these hours, please contact **your General Practitioner (GP)**

OR

Wigan GP Alliance - to book an appointment with a GP, Nurse or Health Care Assistant

6:30pm until 10pm. Telephone **01942 482848** between 8am and 8pm

OR

Out of hours call 111 when it is less urgent than an emergency.

For Support

Macmillan Information and Support Centre

Cancer Care Centre

Royal Albert Edward Infirmary

Wigan Lane

Wigan

WN1 2NN

Telephone: 01942 822760

A fantastic network, offering practical, emotional and financial support and information for patients and their families.

Get support when you need it

Macmillan Cancer Support

Telephone 0808 808 0000 7 days a week 8am to 8pm

https://www.macmillan.org.uk/cancer-information-and-support/skin-cancer



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