Wrightington, Wigan and Leigh Teaching Hospitals
NHS Foundation Trust

Macmillan Secondary Breast Clinical Support Worker

Version number: **1**
Last modified date: **12th November 2026**

Macmillan Secondary Breast Clinical Support Worker

Patient Information

Cancer Care Services Wigan

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What is the role of the Macmillan Secondary Breast Clinical Support Worker?

The Support Worker provides support to the team and other relevant healthcare professionals by dealing with simple tasks, to allow the registered practitioners to focus on managing patients' complex care needs.

The Secondary Breast Macmillan Support Worker interacts directly with people affected by this chronic disease, by providing emotional and practical support, either face-to-face, by telephone or email. We realise that this can be a worrying time for patients and a Support Worker can help to ease this worry. The Support Worker can help patients affected by cancer to access existing support within the community.

The Macmillan Support Worker will also complete a Holistic Needs

Assessment, which is a discussion between you and your healthcare professional, usually a clinical nurse specialist or another key worker, to discuss your physical, emotional, and social needs.

It is about making time for yourself and your health professional to talk about how you feel and how things are going for you at this time. It focuses on you as a 'whole' and not just your illness. It is a chance to have your time to discuss any worries or fears you may have at this time. It could be how you feel in yourself or concerns about your family.

The support worker can offer:

- Direct contact to the Secondary Breast Service
- Referral to other services as needs require
- Support group meeting
- Health and well-being events
- Holistic Needs Assessment
- Comfort calls for emotional support
- Providing basic advice and support for self-management

How to contact the Breast Support Worker

Nicola Dawber

The Macmillan Secondary Breast Clinical Support worker

Cancer Care unit

Wrightington, Wigan and Leigh NHS Foundation Trust

Wigan Lane

WN1 2NN

Telephone: 01942 822764

Out of hours, please contact your GP/District Nurse

OR

Wigan GP Alliance (to book an appointment with a GP, Nurse or Health Care

Assistant from 6:30pm until 10:00pm) - 01942482848 between 8am-8pm

OR

Out of Hours, call 111 (when it is less than an emergency)

Other Information

Macmillan Information and Support Centre

Cancer Care Centre

Royal Albert Edward Infirmary

Wigan Lane

Wigan

WN4 2NN

01942 822760

We provide a fantastic network, offering practical, emotional and financial support and information for patients and their families.

Macmillan Cancer Support

0808 808 0000



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