



**Wrightington, Wigan and  
Leigh Teaching Hospitals**  
NHS Foundation Trust

# Who can I contact about my care?

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## Patient Information

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## Introduction

After attending a hospital clinic appointment or following a stay on a hospital ward, you may have some questions about what will happen next.

These details are to help you know who to contact if you have any questions about your care.

## My Care Team

I am under the care of:

\_\_\_\_\_ Team

The name of my consultant/nurse is:

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I will receive an appointment(s) for:

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I can expect to hear from the hospital by:

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## When to contact us

**If you do not hear from us when you expect to, please contact us using the details below.**

**If you have a question about your appointment, please contact the Appointments Team:**

Telephone 0300 555 4567

Email: [appointments@wvl.nhs.uk](mailto:appointments@wvl.nhs.uk)

**If you have a question about your care, please contact your Care Team:**

Telephone 01942 244000.

The switchboard operator will put you through to the correct secretary. The secretary will be able to take details of your question(s) and pass them on to your consultant or nurse.

**For any urgent concerns please consult your GP.**

The **Patient Advice and Liaison Service (PALS)** can also offer you confidential advice and support.

You can contact **PALS** by telephone on:

**01942 822376 (out of hours there is an answerphone)**

or by email at [patient.relations@wwl.nhs.uk](mailto:patient.relations@wwl.nhs.uk)



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