



**Wrightington,
Wigan and Leigh**
NHS Foundation Trust

Information Governance

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Appley Bridge
Lancashire
WN6 9EP

Tel: 01257 256284
Email: FOI@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI2019/5820

Date Received: 16th December 2019

Response Due: 16th January 2020

14th January 2020

Dear Sir/Madam

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

You asked:

I would like to submit a new FOI request as the information.

See my request below:

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc.) Provider- Please can you provide me with the name of the supplier for the contract.

BT

2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

Rolling Contracts

3. Fixed Line- Contract Duration- the number of years the contract is for each provider

Rolling Contracts

4. Type of Lines - Please can you split the type of lines per each supplier? PTSN, Analogue, SIP

ISDN / Analogue

- 5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**

242 BT ISDN/24 BT Analogue

Contract 2

- 6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?**

BT/Virgin Media

- 7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.**

Rolling Contracts

- 8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.**

£14,000

- 9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.**

Rolling Contracts

- 10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**

3673

Contract 3

- 11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?**

BT/Virgin Media

- 12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

Rolling Contracts

- 13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.**

£600.00

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?

Virginmedia

15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

We have 1 x renewal date for all circuits, June 31st 2020, this will be the final year of our current 5 year rolling contract.

16. Contract Description: Please can you provide me with a brief description of the contract

Virginmedia One Bill, 5 Year rolling contract

17. The number of sites: Please state the number of sites the WAN covers. (approximates will do).

7

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

We have only 1 provider, Estimated £100k

19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

Catherine Baker – IT Services Delivery Manager

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered. However any of the above staff can be contacted via main switchboard on 01942 244000:

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Rob Forster', written in a cursive style.

Rob Forster
Deputy Chief Executive/Director of Finance and IM&T

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF