



**Wrightington,
Wigan and Leigh**
NHS Foundation Trust

Information Governance

Wrightington Hospital
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Ref: FOI2020/5864

Date Received: 13th January 2020

Response Due: 10th February 2020

31st January 2020

Dear Sir/Madam,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

You asked:

Patient Reported Outcome Measures (PROMs) assess the quality of care delivered to NHS patients from the patient perspective. Currently covering two clinical procedures, PROMs calculate the health gains after surgical treatment using pre- and post-operative surveys.

The two procedures are: hip replacements & knee replacements.

With this in mind, please provide responses to the following questions:

1. What method(s) is your Trust using to gather and collate PROMs data?

Data is collected for both hip and knee replacements on the NHS England PROMS forms. The pre-operative forms are completed at pre-op assessment and are uploaded to an in-house database.

The follow-up PROMS data is collected in 2 ways. NHS England contact the patient at a certain time interval and asks the patient to complete the PROMs form. The PROMs form is sent directly back to NHS England.

If the patient attends a follow-up at the hospital, the patient is asked to complete a PROMS form which is then uploaded to the in-house database.

2. Do you use an electronic solution to gather this data, is it paper-based, or both?

We use paper to collect the information.

3. If electronic, what solution(s) are you using?

N/A

4. Who is responsible for the gathering and collation of PROMs data within your Trust (name & job title)?

PROMS Co-ordinator, Outcomes & Research Department, Wrightington Hospital

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'M. Fleming', with a large, sweeping flourish extending to the right.

Mary Fleming
Chief Operating Officer

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF