

Information Governance

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Ref: FOI2020/5898

Date Received: 28th January 2020

Response Due: 10th March 2020

27th February 2020

Dear Sir/Madam

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

You asked:

I am currently embarking on a research project around Cyber Security and was hoping you could provide me with some contract information relating to following information:

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:

1. Standard Firewall (Network) - Firewall service protects your corporate Network from unauthorised access and other Internet security threats

2. Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.

3. Microsoft Enterprise Agreement - is a volume licensing package offered by Microsoft.

The information I require is around the procurement side and we do not require any specifics (serial numbers, models, location) that could bring threat/harm to the organisation.

For each of the different types of cyber security services can you please provide me with:

1. Who is the existing supplier for this contract?

Firewalls = Westcon, Anti-virus = Softcat and Microsoft = Insight Direct

2. What does the organisation annual spend for each of contract?

The Trusts annual spend for each contract is as follows:

Firewall	£14,000
Antivirus	£186,000
Microsoft	£210,000

3. What is the description of the services provided for each contract? Please do not just state firewall.

Annual Maintenance Support or Support Contract

4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)

Please see the refusal notice below.

5. What is the expiry date of each contract?

Anti-Virus – 2024, Firewall – 2021, WWL has multiple Enterprise licences that have a different start and end date.

6. What is the start date of each contract?

Firewall 2019, Anti-Virus 2019 and WWL has multiple Enterprise licences that have a different start and end date.

7. What is the contract duration of contract?

Firewall 2 years, Anti-virus 5 years and WWL has multiple Enterprise licences that have a different start and end date.

8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.

Alan Moss, IT Programme Manager

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered.

However any of the above staff can be contacted via main switchboard on 01942 244000:

9. Number of Licenses (ONLY APPLIES TO CONTRACT 3)

The trust has multiple licence agreements and each will have a unique number of licences for the software used.

Refusal Notice for question 4 - Section 31 (1)(a)(g)

The information which has been withheld is exempt from disclosure under section 31(1) (a) (g) of the Freedom of Information Act. The relevant parts of the ICO guidance on the subject (<https://ico.org.uk/media/for-organisations/documents/1207/law-enforcement-foi-section-31.pdf>) run as follows:

31. (1) Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. (g) the exercise by any public authority of its functions for any of the purposes specified in subsection (2).

It is the view of our Information security function that disclosure of the information would prejudice our ability to resist cyber-attacks, etc. on our systems.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rob Forster
Deputy Chief Executive/Director of Finance and IM&T

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF