

**Information Governance**

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Ref: FOI2017/4192

Date Received: 11<sup>th</sup> September 2017  
Response Due: 9<sup>th</sup> October 2017

13<sup>th</sup> October 2017

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

We are now pleased to respond to your request for information under the FOI Act.

You asked:

1. *How many Overseas Visitor Managers does your Trust employ across its hospitals?*

The Trust has 1 Directorate Manager and 1 Overseas Officer who carry out these role's in addition to their main roles.

2. *On average, how many new patents are seen in outpatient clinics every week in your hospitals? Please exclude review patients. I am not requesting a breakdown per hospital.*

**Outpatient First Attendances**

Appointment Type	Average
AE: REFERRED A.E	4.63
ANN: ANTE NATAL CORE BOOK	2.48
CAB: CHOOSE&BOOK NEW REF	631.03
CUP: CANCER UPGRADE	23.70
GPR: GP routine	2.00
LU: LEG ULCER - NEW PT	1.75
NA: NEW ADULT OPHTHAL	2.27
NC: NEW CHILD OPHTHAL	27.93
NDM: NEW DIABETIC	1.00
NEW: NEW REFERRAL	1791.33
NF: NEW FIELD TEST APPT	6.30
NO: NEW ORTHOP/CONS	12.87

NPN: NEW POST NATAL	1.33
NVT: NEW VTE	2.00
SCA: 2 WEEK TARGET	148.77
URG: URGENT	40.77
WDN: WARD DIS NEW PT	44.33
<b>Grand Total</b>	<b>2736.43</b>

3. *On average, and in total, how many new patents are admitted as an emergency from A&E every week across your hospitals? I am not requesting a breakdown per hospital.*

#### **A & E First Attendances**

<b>Arrival Mode</b>	<b>Average</b>
1: Ambulance	512.23
1: Helicopter	1.33
2: Car	745.07
2: Friend / Relative Drop Off	229.80
2: Other	21.40
2: Police	10.87
2: Prison Escort	2.62
2: Public Transport	66.57
2: Refused to answer	1.00
2: Unable to Answer	1.20
2: Walked	29.37
2: Works Transport	1.55
<b>Grand Total</b>	<b>1619.07</b>

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rob Forster  
Deputy Chief Executive/Director of Finance & Informatics

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF