



Information Governance

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Ref: FOI2017/4363

Date Received: 7th December 2017
Response Due: 9th January 2018

18th January 2018

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

I want to submit a freedom of information request for the following information relating to Fixed Telecommunications and Internet Services:

I have sent this request before but some of the contract have now expired can you please send me an update.

If there is more than one supplier for each of the contract information I am requesting below please can you split each contract individually and not combined. Please also separate the expiry date and spend and number of lines for each supplier. An example of this can be viewed at the bottom of this request.

Contract 1

1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why? **BT**
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers? **Rolling contract**.
3. Fixed Line- Contract Duration- the number of years the contract is for each. **Rolling**.
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP.
ISDN/Analogue
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines. **242 BT ISDN/24 Analogue**

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why? **Landlines BT/Mobile Vodafone**

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. **Rolling Contract**
8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable. **£14,000 (This is the average spend across all carriers)**
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier. **Rolling Contract as previous**
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable. **£5,500 approximately**

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why? **BT/Virgin Media**
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers. **1st October, 2016**
13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable. **£700**

Contract 4

15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why? **Virgin Media**
16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers. **This is a 5 year contract which runs until June 2020**
17. Contract Description: Please can you provide me with a brief description of the contract. **Multisite circuit.**
18. Number of sites: Please state the number of sites the WAN covers. Approx. will do. **8**
19. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable. **£130K**
20. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract? **It is not in relation to N3 and is part of the Greater Manchester role out plan.**
21. Internal Contact: please can you send me their full contact details including contact number and email and job title. **Bob Davey, Telecomms Manager, bob.davey@wwl.nhs.uk 01942 822099**

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you

within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rob Forster
Deputy Chief Executive/Director of Finance & Informatics

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF