



Information Governance

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Ref: FOI2018/4498

Date Received: 21st February 2018
Response Due: 21st March 2018

27th March 2018

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

This is a request under the freedom of information act. I'm trying to establish the extent of disruptions to elective care from cancelled operations and other appointments as part of a response to this winter's pressures.

The National Emergency Preparedness Panel warned on 22 December that non-urgent operations should be cancelled, with a further update on 2 January advising that "day case and outpatient procedures" should also be put on hold to preserve emergency care.

Could the trust please provide the following details about cancellations for non-clinical reasons, and last minute (on the scheduled day of arrival at hospital or later) non-clinical cancellations.

	January 2017/18
Operations cancelled by the trust	
Operations cancelled by the trust at the last minute	
Day cases (excluding operations) cancelled by the trust	
Day cases (excluding operations) cancelled by the trust at the last minute	
Outpatient / clinic appointments cancelled by the trust	
Outpatient / clinic appointments cancelled at the last minute	
Total cancellations	
How many of the total cancellations were given a new date within 28 days?	

January 2018 data has not been validated or published and is therefore not currently available to include in the report

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF