



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Wrightington Hospital

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Ref: FOI2021/7260

Date Received: 8th January 2021

Response Due: 5th February 2021

Date: 17th February 2021

Dear Sir/Madam

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

You asked:

I would like to submit a new FOI request.

All or some of the information provided previously has expired, I require an update on the questions below.

See my request below:

Contract 1

1. **Current Lines/Voice Services (Analogue, ISDN VOIP, SIP etc) Provider-** Please can you provide me with the name of the supplier for the contract. BT Hosted Voice SIP
2. **Fixed Line- Contract Renewal Date-** please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers. September 2022
3. **Fixed Line- Contract Duration-** the number of years the contract is for each provider. 3 Years
4. **Type of Lines-** Please can you split the type of lines per each supplier? PSTN, Analogue, SIP. BT Sip
5. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines. 548 SIP, 30 Analogue

Contract 2

6. **Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why? BT**
7. **Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. September 2022**
8. **Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. £8000**
9. **Minute's Landlines Contract Duration: the number of years the contract is with the supplier. 3 Years**
10. **Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable. 2416 IP, 1110 Analogue, 5 Digital**

Contract 3

11. **Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why? BT/Virgin Media**
12. **Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers. Rolling Contracts**
13. **Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable. £1500**

Contract 4

14. **WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why? Virgin Media**
15. **WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers. Rolling Contract March 2021**
16. **Contract Description: Please can you provide me with a brief description of the contract. WAN Provider - Virgin Media, 2-year contract**
17. **The number of sites: Please state the number of sites the WAN covers. Approx. will do. Approximately 7**
18. **WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable. Approximately £20k**

19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

Procured via the Crown Commercial Services Framework RM1045. Superseded by RM3808: Network services 2.

20. Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

Cath Baker – Service Delivery Manager

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000:

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm Gandy
Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 1113